## codavel

### Fast Mobile Apps

### Regardless of your user's network

The only CDN putting a stop to unstable user experience caused by the wireless links instability.



### The reality of typical mobile user experience is far from smooth



Buffering happens often Half of the video sessions get buffering From Mux



Experience is highly unstable Almost half the users have to wait for more than 11s to start video, at least once From Snapchat and our data



Uber is seeing high latency everywhere From Uber





#### Industry is putting a lot of effort, but...



### The devil hides in the tail

Video Startup Time (ms)



#### 40,000 30,000 20,000 20,000 14,954 10,000 7,698 6,096 0 Average Median 90th 99th percentil

Rebuffering Time (ms)

#### Video Quality (Mbps)



Source 1, Source 2

The tail is way more common that one would expect:

Snapchat: more than 50% of the users get a percentile 99% experience at least once a week

"Humans do not perceive the commonplace; they do not forgive you because your average is good... pain and bad experience is what you remember". Gil Tene

### Wireless links are jeopardizing user engagement. Why?

Wireless is way different than wired

Last mile Tech	Latency	Packet Loss
Fiber	5ms	0.01%
WiFi	25ms	0.20%
4G	50ms	0.50%



0.50% of packet loss slows down TCP by 5 times

### Wireless is highly unstable

# LATENCY Poor Delhi Carrier/ISP 1 Delhi Carrier/ISP 2

#### Different carriers, different performance

Signal Strength How much it can affect performance?





#### Same carrier, different day, different performance

### Why HTTP/TCP sucks for wireless



# Packet retransmissions (**ARQ**) can be **highly inefficient in the presence of latency**:

**Need to wait for ACKs** before advancing the transmission window

PLUS: TCP uses packet loss as a signal of network congestion, which is not at all the case over wireless

### Codavel is a unique end-to-end content

delivery solution



### Codavel controls user experience end-to-end

Mobile-first CDN

End-to-end content delivery optimization

#### **Resilient to latency**

Uninterrupted user experience even under the worst network conditions

#### Easy to set up

All or selected traffic through Codavel with only a few lines of code to install Codavel SDK

#### **Risk free**

Automatic fallback included. Even if something goes wrong, your users won't be affected





### What you get with Codavel



#### Impact on the average



Less rebuffering - 55% rebuffering time



+ 94% faster experience for the 10% worst sessions

Improvements on the tail-end



**Faster startup** - 32% video startup time



**Higher quality** + 27% video quality



+ **116% faster experience** for the 5% worst sessions



+ 384% faster experience for the 1% worst sessions

### How Codavel achieves superior performance



Based on network coding

What is Network Coding?

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### Network Coding: operating over data packets

**Example**: 3 packets to send:

- ► P1 = 0110
- ► P2 = 1110
- ► P3 = 1010

#### Traditionally, we would transmit:

- 1. P1
- 2. P2
- 3. P3

#### With Network Coding, we transmit:

- ▶ **P1 + P2** (= 1000)
- ▶ **P2 + P3** (= 0100)
- ▶ **P1 + P3** (= 1100)

### The receiver gets linear system of equations to solve,

on P1, P2 and P3

1	1	0	1000
0	1	1	0100
1	0	1	1100

And is then **capable of computing the original packets**, P1, P2 and P3

1	0	0	0110
0	1	0	1110
0	0	1	1010

### Why is Network Coding useful?



In general, the receiver needs *n* successful transmissions to recover *n* original packets, w.h.p., irrespective of what transmissions were lost

#### **Receiver gets**

- P1 + P2
- P3 + P4
- P2 + P4
- ▶ P1 + P3 + P4

And from that, receiver decodes the 4 original packets in 4 successful transmissions

Network Coding achieves this with:

- No need to know which packet was lost
- No need to wait for feedback to overcome the loss

### Network Coding for packet loss recovery

#1 Feedback is not necessary for packet loss recovery

#### **Standard Protocols**

#### Network Coding Based Protocols



### Network Coding for packet loss recovery

#2 Feedback is used to detect loss nature





#### Use case: Video streaming in India

Data from real users

#### **KPI: Rebuffering time**

HLS stream with a single video quality (3.5Mbps) Bolina vs HTTP (in AWS Cloudfront)



Average rebuffering time: -55%

90th-percentile rebuffering time: -73%



### Faster Video Startup

Use case: Video streaming in India

Video Startup Time (ms)

Data from real users

#### **KPI: Video startup time**

HLS stream with a single video quality (3.5Mbps) Bolina vs HTTP (in AWS Cloudfront)

**bolina** improvements:

Average video startup time: -32%

Median video startup time: -26%

Video startup time standard deviation: -64%



### Higher Video Quality

Use case: Video streaming in India Data from real users

**KPI: Video Quality** 

**bolina** improvements:

+93% higher video quality for the 10% worst sessions

+384% higher video quality for the 1% worst sessions

Median video quality: +27%

Time in highest video quality: +17%



bolina

# Ready to speed up your mobile video delivery?



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#### **Smaller requests**









#### Larger requests